ABN 57 104 012 893 17-21 Parramatta Road, Lidcombe, NSW, 2141 Telephone: 02 9469 7999 www.costco.com.au



PRODUCT RECALL NOTIFICATION

FISKARS 16' POWER-LEVER EXTENDABLE POLE SAW AND PRUNER COSTCO ITEM#1900623 (Model no. 9440)

Dear Valued Member,

If you have recently made a purchase of **FISKARS EXTENDABLE POLE AND SAW PRUNER**, (COSTCO Item Number 1900623) pictured below:





Please be advised that the product is being voluntarily recalled by Fiskars Brands, Inc. as the telescopic poles can become unsecured and/or separate causing the poles to come apart while the product is in use. This may cause the saw blade and pruner head to drop, posing a risk of serious injury to the user.

This recall action is being taken as a precautionary measure, as there can be no compromise when it comes to the health and safety of our members.

If you have purchased this item on behalf of someone else, please ensure you on forward this important correspondence to them.

In keeping with this action, we ask that you please return the product to your nearest Costco warehouse for a full refund. For further information, you can directly contact Fiskars by phone on 02 86658200 (Monday to Friday 9am-5pm AEST), via email at <u>Australia.orders@fiskars.com</u> or by going <u>to</u> <u>www.fiskars.com.au/Support/customer-care.</u>

We thank you for shopping with us and we sincerely apologise for any inconvenience caused. Yours sincerely

Yours sincerely,

Costco Wholesale Australia