

GRAPEFRUIT AND VANILLA SPA SET – ITEM NUMBER 20111

30 November 2011 - Withdrawals

PRODUCT WITHDRAWAL NOTIFICATION Grapefruit and Vanilla Spa Set – Item number 20111

Dear Valued Member,

Our records indicate that you recently made a purchase of the Grapefruit and Vanilla Spa Set – Item number 20111

Please be advised that this product is being voluntarily withdrawn by Costco Wholesale Australia Pty Ltd, due to the poor quality of the packaging within this batch.

The voluntary withdrawal is a quality assurance measure as there can be no compromise when it comes to product quality.

In keeping with this action, we ask that you please return the product to your nearest Costco store for a full refund.

More information on this withdrawal can be accessed via Costco Australia's website
<http://www.costco.com.au/Warehouse/RecallNotices.shtml>

Thank you for shopping with us and we sincerely apologise for any inconvenience caused.

Yours sincerely

Rick Woods

General Merchandise Manager

Costco Wholesale Australia

MAINLAND TASTY CHEESE BLOCK 700G (BATCH CA; ITEM NO. 14303), BEST BEFORE 28 FEB 2012

26 September 2011 - Recalls

PRODUCT RECALL NOTIFICATION

Mainland Tasty Cheese Block 700g (batch CA; item no. 14303), BEST BEFORE 28 FEB 2012

Dear Valued Member,

Our records indicate that you recently made a purchase of Mainland Tasty Cheese Block 700g (batch CA; item no. 14303), BEST BEFORE 28 FEB 2012, from Costco Wholesale Australia.

Please be advised that product of this date code, BEST BEFORE 28 FEB 2012 is being voluntarily recalled by the manufacturer, Fonterra Brands (Australia) Pty Ltd, after discovering a metal fragment in a single pack.

There have been no reports of anyone being injured or becoming ill. The voluntary recall is a precautionary measure as there can be no compromise when it comes to product quality or the health and safety of our consumers.

Consumers should not consume this product.

In keeping with this action, we ask that you please return the product to your Costco store for a full refund.

More information on this recall can be accessed via Costco Australia's website

<http://www.costco.com.au/Warehouse/RecallNotices.shtml>

Thank you for shopping with us and we sincerely apologise for any inconvenience caused.

Yours sincerely

Rick Woods

General Merchandise Manager

Costco Wholesale Australia

GHIRARDELLI CHOCOLATE CHIPS 1.5KG (ITEM NUMBER 454784)

15 April 2011 - Withdrawals

PRODUCT WITHDRAWAL NOTIFICATION

Ghirardelli Chocolate Chips 1.5kg (Item number 454784)

Dear Valued Member,

Our records indicate that you recently purchased the Ghirardelli Chocolate Chips 1.5kg (Item number 454784) from Costco Docklands.

Please be advised that this batch of product is being withdrawn from sale due to a labeling error which covered the allergen information of the product and omitted to completely disclose the presence of soy as well as the precautionary allergen statement detailing the possible presence of milk, peanuts and tree nuts.

In keeping with this action, we ask that if anyone who has allergies to soy, milk, peanuts and/or tree nuts not consume the product and return to Costco Docklands for a full refund.

Thank you for shopping with us and we sincerely apologise for any inconvenience caused.

Yours sincerely

Rick Woods

General Merchandise Manager

Costco Wholesale Australia