



29 July 2020

Dear Valued member:

Our records indicate that you have recently purchased one of the items below from costco.com.au.

Costco Item	Item description
94557	Guerlain Orchidee Imperiale Day Cream 50 mL
94559	Guerlain Orchidee Imperiale Cream Set
94561	Guerlain Orchidee Imperiale Cream 50 mL
94562	Guerlain Abeille Royale Cream Set 50 mL
94563	Guerlain Abeille Lift Oil 50 mL

Please be advised that the item/items is/are being voluntarily recalled by the supplier due to potential product shelf life issues.

Whilst there are no reported incidents associated with any of the products, this action is being undertaken as a precautionary measure as there is no compromise when it comes to the product quality and the satisfaction of our members.

If you have purchased this item or on behalf of someone else, please ensure you forward this important correspondence to them.

We ask that you please return the product to your nearest Costco warehouse for a full refund or alternatively contact our Member Care team on 02-9166-6880 or membershipcare@costco.com.au.

We thank you for shopping with us and we sincerely apologize for any inconvenience caused.

Yours sincerely,

Costco Wholesale Australia